



TRIDENT MEDIATION
COUNSELLING AND SUPPORT FOUNDATION

P.O. Box 8148, Canmore,
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Web - <https://www.tridentfoundation.net>

Introducing the Trident Mediation, Counselling and Support Foundation.

It can be challenging to admit to a family member, employer, instructor or friend that you need help, including mediation, counselling or another support service. We aim to help you address problems in living, including during a global pandemic.

How To Contact Us

The digital divide can be a pressing challenge in the provision of virtual sessions. You may contact us by telephone or fill out the contact form below. You could elect to connect with us through Zoom, Facetime or another live-streaming service of choice. We generally contact you within 24-48 hours after you have reached out to us.

The digital divide often happens when you are unfamiliar with a lack of training or education about live-streaming and other virtual technologies. You may be a late adopter of technologies, and you do not have stable wifi or wired connection and have poor bandwidth. Few, if any, technologies are entirely secure. With this in mind, we apply standard technologies to help you be as comfortable as possible during your contact with us.

The Bookings and Scheduling

We provide telephone and virtual sessions. We aim to schedule appointments an hour apart from each other. It can be challenging to be punctual when you are stressed. This timing gives you some leeway to connect with us.

Privacy and Confidentiality Issues

You consent to use technologies like phone, live streaming and email to access our services. We communicate separately with you. We would not intentionally disclose any issue raised during the service without your written and signed permission. Unless, for example, we believe that a vulnerable individual is at risk and needs legal protection.

In summary, there are limits to your privacy and confidentiality. Suppose that you disclose that you are likely to harm yourself or others and pose an imminent risk or are subject to violence in its many forms. In that case, we need to report this matter to the authorities. Thank you again for this opportunity to assist you!